

PRODUCT END OF LIFE NOTICE

Affected Product:	IP150 Video Encoder
Product Family:	IP Series
Aliases:	A-01-0103-0001; 0002; 0003; 0004; 0005; 0006
Issue Date:	17 th June 2022

Dear Customer,

This notice has been sent to you as you have previously purchased IP150 Video Encoders from Digital Barriers Services Ltd.

End of Life:	Due to supply chain constraints adversely impacting the cost & lead time of the IP150 , the product will be placed end of life, effective the 30th of September 2022 . It will be superseded by our new Intel NUC product line for which product specs will be available Q3 2022.
Last Time Buy:	To support customers plans for any further demand of this product, a limited number of units will be made available for a last time buy. We will be accepting orders for these LTB units until 30th September 2022 , or until stock is depleted on a first come, first served basis. Should you wish to take up this offer please contact your DB sales representative.
Software Maintenance:	Software will continue to be maintained for a minimum of 12 months from the EOL date, with updates available via the normal channels.
Repairs Service:	Digital Barriers will continue to affect repairs of in warranty products for the duration of any contracted period. And will support out of warranty units for at least 12 months from the EOL date. Beyond that period however, we will adopt a reasonable endeavours approach.
Technical Support:	Technical support for will remain in place for a minimum of 12 months from the EOL date however, at the end of this period you will still be able to view FAQ's and supporting literature via the DB support site.
Contacting us:	Please contact your sales representative or email: sales-dbglasgow@digitalbarriers.com should you have any questions regarding this notice.