

PRODUCT END OF LIFE NOTICE

Affected Products: **HD-IP450**

Aliases: **IP450; A-01-0001-0001; A-01-0001-0002**

Effective Date: **10th July 2020**

Dear Customer,

This notice has been sent to you as you have previously purchased HD-IP450 Video Encoders from Digital Barriers.

End of Life

Due to a component obsolescence issue (and a readily available replacement product) the HD-IP450 will be placed end of life with immediate effect.

Software Maintenance

Software will continue to be maintained for a minimum of 12 months from the date of this notice, with updates available via the normal channels.

Repairs Service

Digital Barriers will honour all in life warranty repairs for this product and we will adopt a reasonable endeavors approach beyond that period.

Technical Support

Technical support for will remain in place for a minimum of 12 months from the date of this notice however, at the end of this period you will still be able to view FAQ's and supporting literature via the DB support site.

Replacement Products

The HD-IP470 is the replacement for the HD-IP450, as is available today from Digital Barriers. The HD-IP470 has been designed, as closely as possible, to be a drop-in replacement for the HD-IP450, and offers a number of improvements, including support for 8 external cameras and reduced footprint and power requirements. There are some design changes (e.g. the recording disk has changed from a 2.5" drive to mSATA drive, and a different number of POE sockets) – further details are available in the HD-IP470 spec sheet.

Contacting Us

Please email sales-dbglasgow@digitalbarriers.com should you have any questions regarding this notice.